

MANAGED BACK-UP SERVICE

Helping Protect your Business Critical Data

Ensuring that business-critical data are recoverable in the event of an unforeseen disaster is one of the most crucial tasks of a busy IT department. But not all disasters are necessarily the result of an unforeseen event or malicious act. They can often result from the accidental loss or deletion of an important file, or simple human error. Whatever the cause, the impact on your business can be devastating. Konica Minolta's Managed Back-up Service can support your IT department in protecting business-critical data by minimising the possibility of data loss and helping you maximise the continuity of your business operations – no matter what the disaster may be.



MANAGED BACK-UP SERVICE INFASTRUCTURE MANAGEMENT SERVICES

Key features

- Low fixed-fee, fully inclusive managed back-up service
- Utilisation of ultra-secure 128-bit Advanced Encryption Standard (AES)
- Optional availability of 256-bit AES (military grade) or 448-bit Blowfish encryption
- Definable datacentre options (Europe, APAC, North America) adhering to ISO27002 and ISO/IEC 27001:2005 certification and Payment Card Industry (PCI) Data Security Standards (DSS)
- Quick, reliable and flexible access to data when it is needed, with >99.9999% data centre availability
- Based on robust technology software, e.g. IASO Hybrid Cloud Back-up or an equivalent cloud-based software solution
- Completely flexible back-up scheduling configured by Konica Minolta to individual customer needs
- Installation and configuration of the solution (up to a maximum data limit of 10 GB) and follow-up support to recover data included in fee
- Storage requirements beyond 10 GB charged per additional GB of data



