

Konica Minolta Business Solutions Europe GmbH Environmental Policy

Konica Minolta aims to establish itself as a company that is vital to society by continuing to create new value that brings innovation to the world. We recognize that sustainability is the key to securing our company's future. In this light, Konica Minolta Europe is committed to act as a socially and ecologically responsible company that meets the requirements of sustainable economic development and an appreciative corporate culture.

To protect the environment from potentially negative impacts emanating from our business activities, products and services at any stage, Konica Minolta Europe's Environmental Management System follows the strict criteria of the ISO 14001:2015 standard. But Konica Minolta even goes one step further and offers additional environmental value with its products and services.

To support this commitment, Konica Minolta Europe has identified key environmental management principles, which are to:

- 1. Protect the environment together with our employees, our customers and business partners.
- 2. Comply with all relevant legal and other environmental requirements.
- 3. Reduce the environmental load especially caused by marketing, distribution and product use.
- 4. Protect the climate by using renewable energy or reducing greenhouse gas emissions that derive from our business activities. Those greenhouse gases that cannot be avoided by using renewable energy or reduced shall be compensated by supporting climate offset projects.
- 5. Supporting the concept of a Circular Economy by minimizing consumption of natural resources and promoting recovery and recycling.
- 6. Create and promote new value with regard to products and services that reduce the environmental burden.
- 7. Work with business partners that demonstrate implementation of sustainable development practices where possible.
- 8. Communicate environmental information effectively and transparently towards our customers and interested stakeholders as well as within our organization.
- 9. Continuously evaluate and improve our environmental performance and processes through the setting of objectives and targets.
- 10. Review and audit our business activities on a regular basis to measure our environmental performance and compliance.

Compliance with the Environmental Policy is mandatory. All Konica Minolta Europe Managers are directly responsible for implementing this Policy and ensuring colleagues' compliance within their functions.

President, Konica Minolta Business Solutions Europe GmbH

Langenhagen, 20 Feb. 2020